



INFORMATION BULLETIN

City Releases Water Portal App so Residents Can Track Water Usage

ABBOTSFORD, BC: June 27, 2018 – The City of Abbotsford has introduced a new app for residents to be able to track their water consumption. It is available to all customers who get water from the City of Abbotsford announced Mayor Henry Braun today.

“The new WaterWise Portal allows residents to log into their water account and get real-time data on their water use,” said Mayor Henry Braun. “This great new tool allows users to track water use by month, day or hour and residents can then compare their monthly use over several years, making it a valuable tool for viewing consumption habits and putting conservation measures in place.”

Users can also set up a budget amount and receive notifications when they are coming close to it, as well as set up leak alerts and connect directly with water staff at the City of Abbotsford to ask questions about their bill or water usage.

The City also has the capability to use ‘push notifications to inform residents of potential maintenance or delivery issues with their water service.

To use the app, residents must receive water from the City of Abbotsford and have a valid **MyCity** account for their utilities. The new mobile app allows customers to view the data on their smart device and it can also be downloaded from the City’s @abbotsford City Services app or directly from the Apple App Store or Google Play.

For more information about the WaterWise Portal app, and how to sign up, visit www.abbotsford.ca/wwwp.

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