

## Regular mail service is not available during the Canada Post service disruption. Here are some payment alternatives.

### Utility Bills

Don't miss your bill due date and pay online, or in person at City Hall. The next payment due date for bi-monthly utility bills is **December 23, 2024**.

To view your current utility bill, login to your MyCity account at [abbotsford.ca/mycity](https://abbotsford.ca/mycity). If you do not have a MyCity account, you can sign up for an account. You will need your utility bill account number and access code found on your bi-monthly utility bill.

### Payment Methods

#### CREDIT CARD ONLINE

Pay through the City's website at [abbotsford.ca/creditcard](https://abbotsford.ca/creditcard). A 1.75% service fee applies to all credit card payments.

#### ONLINE BANKING

From your financial institution's website search for "Abbotsford" and select payee with "utilities". Use the 6 digit utility account number on the front of this bill as the account number.

#### IN PERSON AT CITY HALL

City Hall is open 8:30 am - 4:30 pm, Monday - Friday. Visit City Hall to learn your bill balance and pay your bill in person at the Cashiers window on the 1st floor. Please bring identification. Credit cards are **NOT** accepted at City Hall for utility payments.

**A DROPBOX** is available after hours for bill payments and is located at the front doors of City Hall. The dropbox is emptied daily. Please do not put cash in the dropbox.

Please call us if you need your account balance.



**eBilling delivers tax and utility bills directly to your email address. It's quick and easy and no postage is required!**

Sign up through the City's website at [abbotsford.ca/mycity](https://abbotsford.ca/mycity).

Register your profile and use the Edit Account option to change your bill delivery method.

### COUNCIL MEETINGS

## THE NEXT COUNCIL MEETINGS TAKE PLACE ON JANUARY 21, 2025

Council meetings will be streamed live and archived at [abbotsford.ca/watchcouncilonline](https://abbotsford.ca/watchcouncilonline).

To view agendas, visit [abbotsford.ca/ams](https://abbotsford.ca/ams).

**2025 Council Meetings Schedule is now available on [abbotsford.ca/ams](https://abbotsford.ca/ams)**

### PROPERTY TAX & UTILITIES

T 604-864-5522 E [cash@abbotsford.ca](mailto:cash@abbotsford.ca)  
[abbotsford.ca/canadapostdisruption](https://abbotsford.ca/canadapostdisruption)

