



**ABBOTSFORD
POLICE DEPARTMENT**

STRENGTH IN COMMUNITY

Mobile Integrated Crisis Response (MICR)



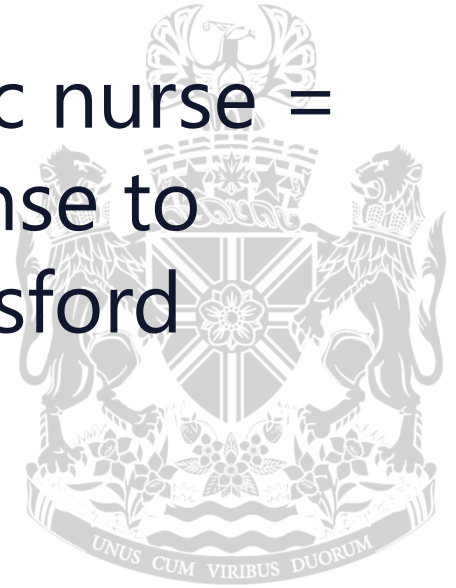
MICR – The Partnership

- Component of the provincial government's Safer Communities Action Plan
- Funds to support implementation of this program have been allocated to Fraser Health by the Ministry of Mental Health and Addictions
- Teams created in Abbotsford, Chilliwack, Burnaby & Coquitlam



MICR – The Math

1 police officer + 1 psychiatric nurse =
an effective integrated response to
mental health crises in Abbotsford



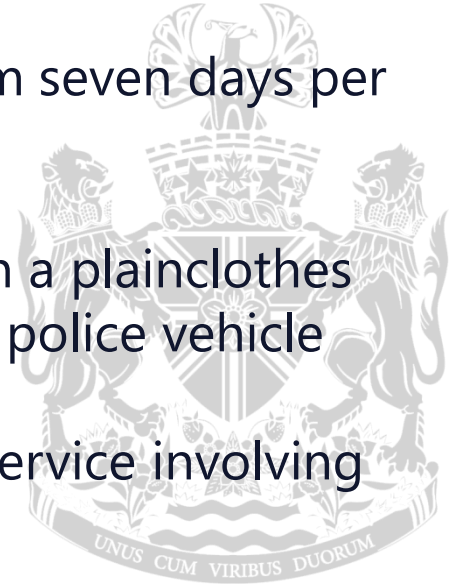
MICR – The Command Structure

- MICR teams fall under the supervision of the on-duty Patrol Staff Sergeant
- In its own unique-to-Abbotsford functionality, our MICR teams are the *only* teams that ride with Patrol officers



MICR – The Work

- Hours of operation are currently 10am-10pm seven days per week, including all holidays and weekends
- Both the police officer and the nurse work in a plainclothes capacity and drive together in an unmarked police vehicle
- The team responds to in-progress calls for service involving some form of mental health crisis.



MICR – The Limitations

- Member of the public cannot call and ask to speak to MICR teams or insist they attend a specific call for service
- MICR is a reactive service
- MICR teams are deployed to calls at the discretion of the on duty Staff Sergeant
- MICR does not operate 24/7
- Abbotsford receives 300+ mental health calls per month; MICR is only able to respond to 25% of all calls



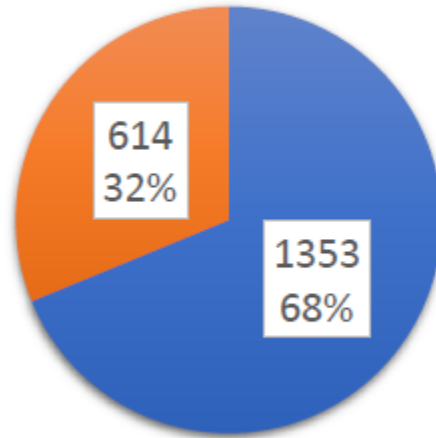
MICR – The Training

- MICR team members' training and education is extensive and includes:
 - Indigenous cultural safety & humility
 - Trauma & resiliency informed practice
 - Mental Health support, substance use support & harm reduction



MICR – The Stats (Nov-Apr)

Total Mental Health Calls = 1967



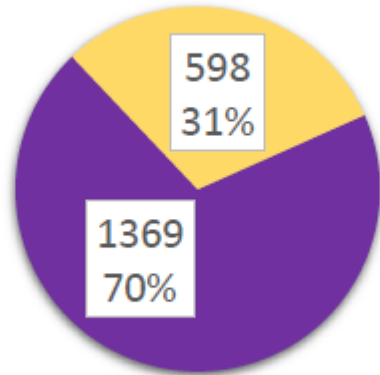
■ Total MH Calls not MICR

■ Total MH calls taken by MICR



MICR – The Stats (Nov-Apr)

Mental Health Calls by Time Period



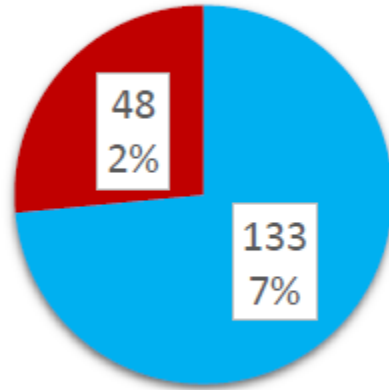
■ Total # of MH calls received 10am-10pm

■ Total # of MH calls received 10pm-10am



MICR – The Stats (Nov-Apr)

Total Youth-Related MH Calls = 181

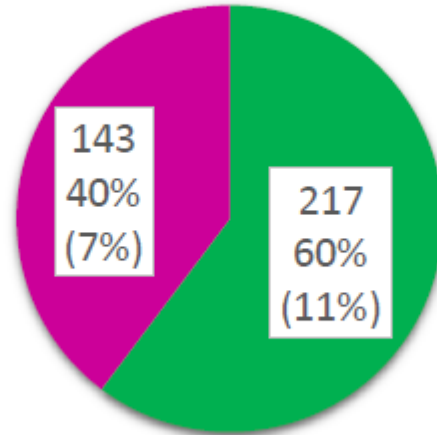


- Total MH calls 17 yrs and under taken by Patrol
- Total MH calls 17 yrs and under taken by MICR



MICR – The Stats (Nov-Apr)

Total Apprehensions = 360



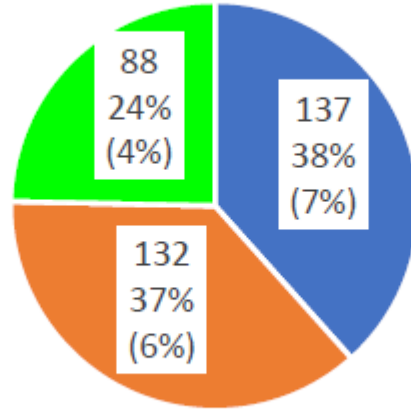
■ Total # of apprehensions not MICR

■ Total # of apprehensions by MICR



MICR – The Stats (Nov-Apr)

Total Apprehensions = 360



■ Not Committed

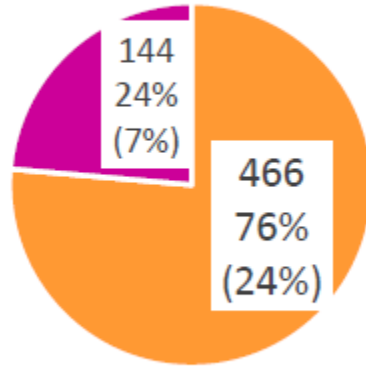
■ Total number committed for Patrol

■ Total number committed for MICR



MICR – The Stats (Nov-Apr)

Total MICR MH health calls taken = 610



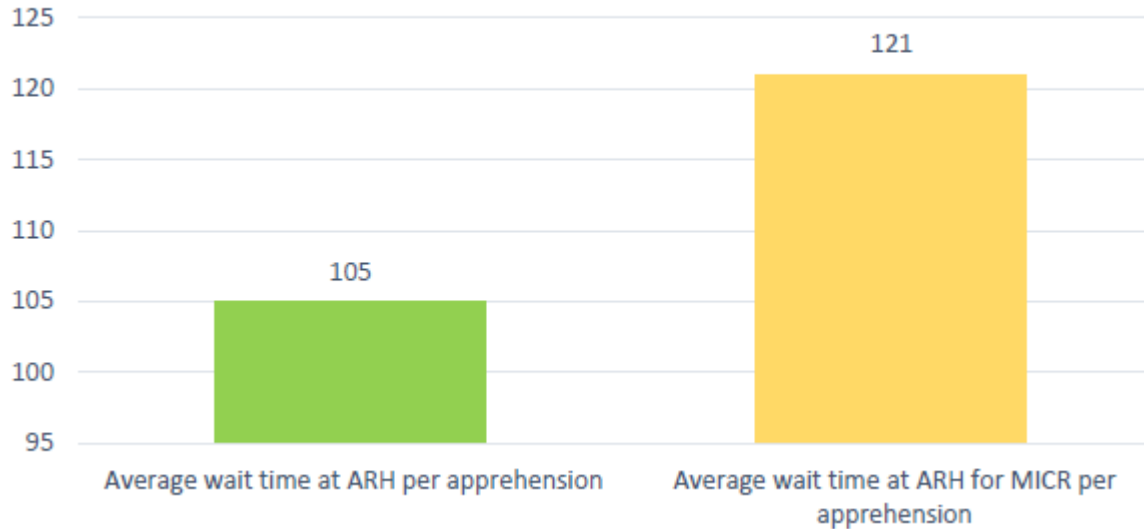
■ Total # of no apprehensions by MICR

■ Total # of apprehensions by MICR



MICR – The Stats (Nov-Apr)

ARH Wait Times



MICR – The Next Steps

- Integrate HealthIM in every day practice at all mental health related calls by the end of 2024
- Continue to develop best practice standards and ongoing mental health training for all frontline officers



MICR – The Question Period

Any Questions?

