



INTRODUCTION

RANNI TOLMAN

Email- Ranni.tolman@archway.ca

EMPLOYMENT MENTORS PROGRAM

**CLIENT JOURNEY
THROUGH
IMMIGRANT
SETTLEMENT
PROGRAM**

WHERE ARE WE LOCATED:

- ▶ ***2420 MONTROSE AVENUE, ABBOTSFORD BC V2S 3S0***
- ▶ ***604 859 7681***
- ▶ ***MONDAY TO FRIDAY 8.30 - 4.30***
- ▶ ***SATELLITE OFFICES;***
- ▶ ***SUMMIT CENTRE, GFW, GLADWIN RD***

Immigrant Settlement Program - ISP

WHAT WE DO

We provide services in more than 20 + languages and settlement workers are often immigrants or refugees themselves therefore understand the difficulties of adapting to a new country and accessing services.

LANGUAGES

- *Albanian*
- *Arabic*
- *Bosnian*
- *Cantonese*
- *Dari*
- *Dinka*
- *English*
- *Farsi*
- *French (though interpreters)*
- *Hindi*
- *Japanese*
- *Korean*
- *Macedonian*
- *Mandarin*
- *Pashto*
- *Punjab*
- *Russian*
- *Serbo-Croatian*
- *Spanish*
- *Swahili*
- *Taiwanese*
- *Turkish*
- *Urdu*
- *Ukrainian*
- *Vietnamese*

Services provided:

- *Information & Assessment*
- *Orientation*
- *Short-term adaptation counselling*
- *Guidance & support on personal and family adjustment issues*
- *Connections to the broader community*

APPLICATIONS:

- ▶ ***MSP***
- ▶ ***CHILD TAX BENEFITS***
- ▶ ***PR RENEWALS***
- ▶ ***CITIZENSHIP + CLASSES***
- ▶ ***PASSPORTS***
- ▶ ***EI***
- ▶ ***BIRTH CERTIFICATES***
- ▶ ***ETC.***

WORKSHOPS:

- ***TENANCY***
- ***ICBC***
- ***RECREATIONAL ACTIVITIES***
- ***BANKING***
- ***TRANSPORATION***

- ***EMPLOYMENT = EMPLOYMENT MENTORS PROGRAM, CAREER PATHS, YESS, STRIDE***

- ***ETC. (NEW INFORMATION AS IT EMERGES)***

SUPPORTED REFERRALS:

- ***LINC***
- ***COMMUNITY CONNECTIONS***
- ***CONVERSATION CIRCLES***
- ***MAP***

- ***EMPLOYMENT:***
 - ▶ ***EMPLOYMENT MENTORS PROGRAM***
 - ▶ ***CAREER PATHS***
 - ▶ ***STRIDE***
 - ▶ ***YESS***

SWIS - SETTLEMENT WORKERS IN SCHOOLS

PARTNERSHIP WITH ABBOTSFORD SCHOOL DISTRICT #34

- ▶ *TO REGISTER CHILDREN IN SCHOOL BOARD OFFICE*
- ▶ *INTRODUCE TO SCHOOL AND STAFF*
- ▶ *DO SCHOOL DOCUMENTATION*
- ▶ *ASSIST PARENTS*

PEOPLE WE HELP

- *Permanent residents of Canada*
- *Individuals allowed to remain in Canada and to whom Citizenship & Immigration Canada intends to grant permanent resident status*
- *Refugee claimants/Refugees*
- *International students*
- *Temporary foreign workers*
- *Provincial nominees*
- *Naturalized Canadian citizens*

ANY QUESTIONS?

THANK YOU