

# Assistance for People Impacted by the 2021 B.C. Floods



## Personalized support during recovery

The Canadian Red Cross will work directly with people to discuss their unique needs and help them navigate their recovery journey and access available supports. This may include:

- ✓ Provide emotional support
- ✓ Assess your personal situation and explain the recovery supports available to you
- ✓ Assist you in navigating the recovery process and making informed decisions in your personal recovery plan and efforts
- ✓ Identify next steps and prioritize the actions to be taken
- ✓ Support you with completing forms and working through processes (sorting papers, obtaining permits, etc.)
- ✓ Suggest referrals to other services and provide culturally appropriate connections (legal advice, financial advice, mental health, and supportive community connections, etc.)
- ✓ Provide financial assistance to access mental health services

## Temporary accommodation and basic needs assistance

As part of its personalized recovery supports, the Red Cross is working with people who have been unable to return home and who do not have access to other housing options following the 2021 B.C. Floods with assistance towards temporary accommodation and basic needs.

## Housing repair and reconstruction support

As part of its personalized recovery supports, the Red Cross is working with people whose primary households experienced damage due to the 2021 B.C. Floods through housing repair and reconstruction support. This may include:

- ✓ Meet their immediate needs
- ✓ Clean up their home and property
- ✓ Assist with needs related to household mold remediation
- ✓ Assist with expenses related to moving to a new location
- ✓ Assist with expenses related to the repair or rebuilding of their home

**If you have been impacted by the 2021 B.C. Floods and have questions about available supports, please contact the Red Cross by calling [1-800-863-6582](tel:1-800-863-6582).**

A private and confidential appointment will be arranged with your family representative. Assistance is determined on a case-by-case basis and is not intended to duplicate insurance coverage or other assistance programs.

Appointments may take place over the phone, virtually, or in-person.