

QUICK START

GUIDE

The new automated curbside cart program will be rolling into neighbourhoods this spring.

Three carts will be delivered to your home starting in February. One cart is for garbage, one for recycling and one for compostables.





You may have new pick up days. Please check vour new schedule for dates or visit abbotsford.ca/ collectionschedule.

If you have the **Abbotsford Curbside Collection app on** your phone, your schedule will update automatically!

To find out more about the app, visit abbotsford.ca/apps.

Place the carts at the curb the week of April 19. Carts placed at the curb before this date will not be collected.

All material needs to fit inside the cart with the lid closed. No extra bags or loose items will be collected.







Please give your new 240L carts a 90 day test drive!

After 90 days, if you would like to exchange your cart for a larger or smaller size you can submit an exchange request starting on **July 19, 2021**.

Cart requests can be submitted online at **abbotsford.ca/carts** after this date. Please note that cart exchange requests will not be accepted until July 19, 2021.

The City will waive the administration fee for cart exchange requests submitted before October 19, 2021. Additional information on the cart exchange process and related fees will be shared in the coming months. Refer to **abbotsford.ca/carts** or call 604-853-5485.



Why are you getting 240L carts?

The City's own curbside participation studies and disposal data show that the 240L cart size will meet the waste needs of most households in the curbside program. We also did extensive research with other municipalities who have adopted a similar cart-based program; their experience shows that the 240L carts are large enough for the majority of households for all three waste streams.



QUICK TIP

Go online at **abbotsford.ca/curbside2021** for a variety of information including FAQ's, illustrations of cart placement and tips and tricks for loading your cart.

For more information abbotsford.ca/carts

